

CPUK Civils and Remediation Alliance Group

Raven Locks, Salford

Value: £850k



CPUK Civils and Remediation were invited by Network Space and their engineer WYG to competently tender the scheme site enabling works. This consisted of significant off site and on site statutory undertakers provision, site wide remediation and advanced mine working and mine cap treatment on a design and build basis.

Civils and Remediation opted to form an alliance with Utility Engineering Solution on the statutory undertakers work and M&J Drilling, mine working specialists, for the mine workings and mine shaft treatments.

The tender was submitted with this combined approach specifically noting, the Stats works and Mine workings would be predominantly stand alone works as advanced programme.

In the post tender interviews it became apparent that this combined approach had facilitated technical excellence and considerable costs savings from a traditional main contractor/ subcontractor approach. Civils and Remediation had established advanced work programme and compliance with CDM without the need for Civils and Remediation prelim for this aspect of works, thus providing the client with a compliant bid and significant cost savings. Civils and Remediation promoted the alliance, along with all alliance partners in interview, to the client and this was duly accepted.



The £850k project was made up of £200k of stats work, £250k of mine workings treatment and £400k of remediation, earthworks, drainage and access road infrastructure.

The project was delivered on time and to budget including additional works instructed, with alternative options provided at cost savings on the stats and validation of the works designs in accordance with the employers requirements. There were no third party, Health, Safety and Environmental or QA compliance issues via this tri-partite approach.

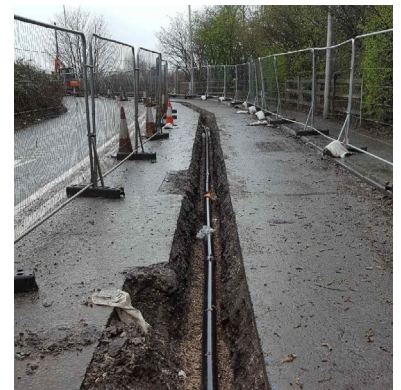
The client was delighted with the approach, efficient delivery and savings provided and CECA awarded Highly Commended in Collaborative Partnership at their 2019 Awards.

"CPUK impressed from the outset at tender stage all the way through to completion of the works. The whole team demonstrated a good understanding of the project and delivered all the key objectives both on time and within budget. I would not hesitate in highly recommending CPUK to others."

J. Burnett - Network Space

The engineer quoted "It was a pleasure to work with this alliance team on this project and I would highly recommend them and their efficient approach for future projects." (Scored 9 out of 10, on each of our 6 sections on client questionnaire)

T. Fox - WYG Engineering





CLIENT SATISFACTION SURVEY

M002
Rev c

Contract : Ravens Lock					Completion Date :														
<p>Following the recent completion of your project and to enable us to continually improve the service we offer our Clients, we would be grateful for your feedback.</p> <p>How would you rate CPUK on the following:</p>					<p>Performance Rating</p> <p>Please rate our performance using a scale of 1 -10 in the grid below</p>														
					Totally Dissatisfied		Mostly Dissatisfied		Neither Satisfied nor Dissatisfied		Mostly Satisfied		Totally Satisfied						
1		2		3		4		5		6		7		8		9		10	
1. Site Health & Safety																	X		
2. The Overall Quality of our Work																		X	
3. Overall Management of the Project & Quality of Service from CPUK																			X
4. Financial / Commercial Aspects																		X	
5. Contract Completed to Agreed Time & Programme															X				
6. Defects at Time of Delivery & Completion																		X	
7. Environmental Performance																		X	
												YES		NO					
8. Would you consider using CPUK again?																	X		
9. Would you consider recommending us to others?																	X		
10. We would be grateful if you could provide a reference that we could use on our case study for this project. Also, any other comments or suggestions that you feel are appropriate about the services we provide, CPUK generally or the staff that have been involved in your project.																			
<p>CPUK impressed from the outset at tender stage all the way through to completion of the works. The whole team demonstrated a good understanding of the project and delivered all the key objectives both on time and within budget. Jack's knowledge and experience instils confidence whilst his manner makes him very easy and pleasurable to work with.</p> <p>I would not hesitate in highly recommending CPUK to others.</p>																			
Feedback given by (name):					Joe Burnett					Date: 27/06/19									
For CPUK use:																			
Action required for this client:																			
Action required for future contracts:																			
Signed: Date:																			

Please return to E-mail: candice.pendleton@cpukgroup.co.uk



CLIENT SATISFACTION SURVEY

M002
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Contract : Tony Fox Director WYG Engineering Ltd	Completion Date : 18th Jan 2019																																																																																																																								
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<p>10. We would be grateful if you could provide a reference that we could use on our case study for this project. Also, any other comments or suggestions that you feel are appropriate about the services we provide, CPUK generally or the staff that have been involved in your project.</p> <p>The delivery and completion of the Ravens Lock Enabling Works contract was completed on programme and budget. The work was carried out to a high standard and in accordance with the design information and fully compliant with regulator and statutory conditions. The CPUK delivery team were very proactive and flexible in incorporating any client changes or variations and in dealing with any issues that arose at site level. Communication and reporting on progress from Anthony Poland (site manager) was excellent, together with the management and coordination of specialist sub-contractors. WYG acting as CDM Advisor considered management of the H&S process throughout the project was to a very high standard. It was a pleasure to work with CPUK on this project and would highly recommend them for future development projects.</p> <p>Feedback given by (name): Tony Fox - Director - WYG Engineering Ltd Date: 18th Jan 2018</p>																																																																																																																									
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